



## **Knovada Client Assignment Tracking System**

Empower caseworkers and clients to help themselves

# Knovada Client Assignment Tracking System



## Online Client Assignment Tracking module

With the Knovada Client Assignment Tracking System you can automate many of the steps in the client assignment process in your organization. The client assignment tracking system improves efficiencies by tracking a client's progress. It allows you to keep an extensive database of all client specific assignments and their status. Our client assignment tracking system allows you to get reports, schedule, update and add tasks.

Assignments can be automatically created when integrated with our assessment system. Our client assignment tracking system allows you to organize client information in a centralized location and the ability for access from any location that has Internet access.



## Integration with our Online Assessment module

When you integrate our client assignment tracking system with our assessment system you have one of the most robust and highly automated assignment creation and tracking systems available today. Our assessment system allows you to administer assessments with this interactive questionnaire module. Combine multiple choice, short answer, or essay type question formats to match your specific educational requirements. In addition, assessments can include text based questions, images, multimedia resources etc. This module can be integrated with your existing website for seamless integration and brand equity.

Knovada provides random question selection, plus the ability to place time limits on survey availability. Sophisticated response systems let you redirect survey takers to different questions based on the responses.



## Knovada Hosting & Integration Services

**Website Programming and Customization** – Knovada will work with you to integrate our systems with your existing website or create a custom web presence from the ground up.

**Rapid application development** – Module and tool-based programming framework speeds the development and launch of our applications for fastest time to market.

**Scalable database format** – Our systems are designed in a copyrighted database format to easily grow as your needs grow.

**Application Hosting** – Knovada can host our applications for you at our remote data center for fast and cost-effective integration.

**Application Management** – Knovada engineers will customize, tune, and size your database applications, plus provide ongoing maintenance services to ensure consistent performance and uninterrupted availability.

**Security Services** – Knovada provides a complete security solution to preserve your data and reduce the risk of unauthorized access to our systems; services include virus scanning and protection plus data backup and recovery.

# Client Assignment Tracking

- Define steps to obtain client objectives.
- Track dates that assignments were completed.
- Track dates that assignments were scheduled.
- Track caseworker sign off dates.
- Provides for caseworker final approval.
- Track client progress with current information and feedback.
- Create and update client specific assignments.
- Integrate with your current web site to preserve branding and ease of use.
- Provide client with clear strategies and obtainable opportunities.
- Integrates clients educational planning.
- Clients can rank assignments.
- Caseworkers can rank assignments.
- Obtain report of delinquent, and nonscheduled assignments.
- Automatic assignment creation based upon answers to surveys when integrated with our assessment system.
- Add strengths, needs, and strategies for each assignment