To Whom It May Concern:

Ref: Letter of Recommendation- Knovada System

With the objective of transforming our paper intensive HR processes into an effective and cost efficient software solution, we established a relationship with Knovada Knowledge Systems to implement their Human Resources Management System. We chose the Knovada solution for their software flexibility; modular integration; user controlled configuration; web-based architecture; and their rapid implementation cycle.

It is our belief that a system must conform to the business processes of an organization rather than changing our business processes to meet the demands of a rigid software solution. The Knovada HRMS provided the flexibility required; working with our staff to configure the system based upon our requirements; and providing the training and support so that our staff could assume administrative control over the system to make the necessary changes as our business processes change in the future.

When a system with the features and functionality of the Knovada HRMS is deployed, clients have a tendency to be both frustrated and overwhelmed. This was not the case with Knovada. The Knovada team was very responsive to our concerns and our apprehensions on converting from a manual to an automated process; working with us to ensure we had a good understanding of the system. We were amazed at how quickly the system was implemented and the value the HRMS was providing to the organization.

Today we have a web-enabled Human Resources Management System which is fully operational and supporting our business segment. Not only have we automated our HR processes, we are now able to generate real time reports and retrieve required HR information from a fully integrated database. Our next step is to implement the HRMS in our other departments to achieve the significant cost benefits available through the use of this powerful system.

Your'sFaithfully,

Christian Callede
MANAGING DIRECTOR